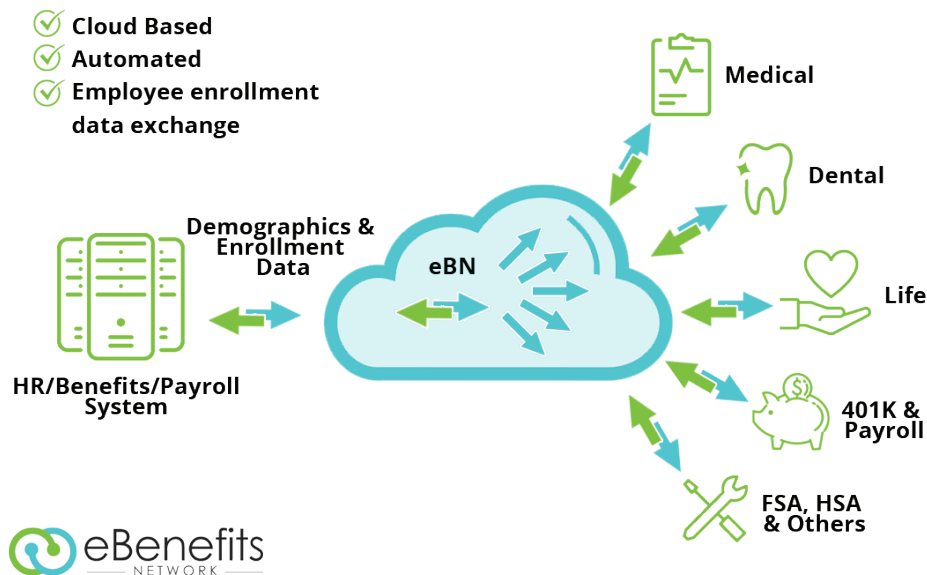# 360 Services

eBN sends a carrier a file and the carrier then sends eBN a file back. From there, eBN sends the data to a partner, broker, or client group either by an eBN standard XML structure or a mapped structure specific to the receiver's platform requirements (additional fees may incur).

✓ Cloud Based
✓ Automated
✓ Employee enrollment
   data exchange

Member IDs

This service provides a confirmation to the employer group that the data was processed. The feedback file from the carrier will include member IDs. By providing the IDs immediately to the individual, an individual can exercise the benefit immediately rather than waiting for an email or physical card in the mail.

Census On Demand

Census on Demand is a service eBN offers by extracting the existing enrollment data for a group within the carrier's system and sends the census data directly to the HR/Benefit Administration platform. This service is available via two methods:

1. API/Direct Integration COMING SOON

2. An Upload: an SFTP or other secure file transfer method as needed.

When census data is manually requested, the census data is imported into a tool that has the census data format mapped to our structure; if it's a new layout, the layout has to go through a mapping exercise that eBN will execute.

Payroll Feedback Files

Payroll feedback files are received from the provider for payroll, 401K, FSA, HSA and HRA. The provider sends eBN a file back with what was applied or deducted. eBN then sends it out to a partner, broker, or client group either by an eBN standard XML structure or custom mapped file per receiver's platform requirements (additional charges may incur). This feedback file provides groups with a response recording all contributions keeping all systems in sync and groups are alerted quickly when there is a discrepancy or any issue with an individual account.